



Course Announcement: CIT (Crisis Intervention Team) Training for **Emergency Medicine Personnel**

Tuesday, December 9, 2025, 0800 - 1600

Location: NFTA Fire Station, 120 Amherst Villa Rd, Buffalo, NY 14225

⚡ **Who Can Attend?:** This 8-hour course is recommended and open to all emergency medicine personnel in Erie County. Presented in partnership between Crisis Services Emergency Mental Health Department and Erie County Emergency Services and Homeland Security, Niagara Frontier Transit Authority Fire Department, and UBMD Emergency Medicine EMS Division.

⚡ **What are Crisis Intervention Teams?:**

- Specialized 40-hour training for law enforcement in responding empathetically and effectively to individuals with mental illness.
- Many jurisdictions in Erie County receive this training, which has been adapted increasingly to include 911 dispatchers and emergency medicine.
- Focuses on identification of mental illness and referral to helpful resources.

Emergency medicine plays a crucial role in assessing, treating, and transporting individuals that may be experiencing a mental health crisis, as well as patient care throughout transport and transfer of custody to the hospital.

Instruction will include how to recognize emotional and mental distress, ensuring safety, the role of CIT officers and Mobile Outreach teams and how EMS can effectively partner with each, communication and de-escalation techniques, trauma-informed care, suicide and lethality assessments, diversion and community resources, and mental hygiene law.

⚡ **CIT Benefits to the Community:**

- Increases safety
- Improves communication between citizens and emergency services
- Builds trust in the community
- Increases awareness about mental health
- Focus on providing appropriate care to individuals with mental illness

Enrollment: Please send an email to Mo Madden citrainingcoordinator@crisisservices.org and include the provider's name, certification, email, and sending agency.