

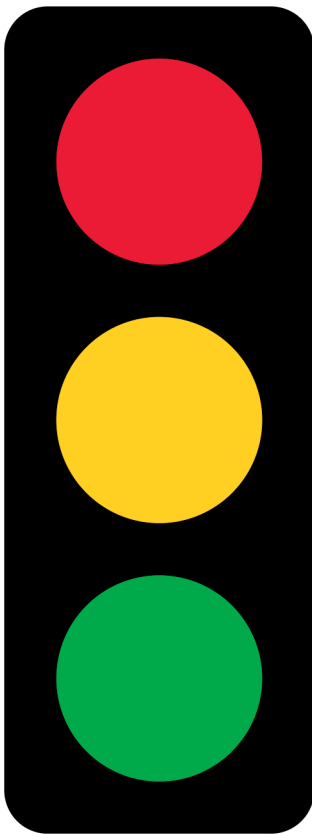


NIAGARA FALLS
Memorial Medical Center
Exceptional care, exceptionally close.

Introducing Memorial's new EMS Alert System for Niagara County Dispatch:

Stay connected and facilitate expedited patient transfers with our new EMS Alert System! EMS crews can now stay informed about Memorial's ER 1 status by **calling 716-278-4389**.

Memorial's simple traffic light system provides real-time updates: **Green** signifies no wait time and available beds, **Yellow** indicates a short wait, and **Red** warns of excessive wait times.



RED: Anticipate patient transfer delays upon arrival to ER 1 for non-life threatening illness/injury. *This does **not** indicate diversion.*

YELLOW: Minimal patient transfer delays upon arrival to ER1.

GREEN: GOOD TO GO TO MEMORIAL!

It is assumed that EMS hold times are GREEN unless otherwise notified



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